

**Roy Rubin**

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**From:** Gil Vizconde [gil@knockknock.biz]  
**Sent:** Friday, February 11, 2005 11:00 AM  
**To:** 'Roy Rubin'  
**Cc:** "Jamie H. Cohen (E-mail)"; 'Eric Miller'  
**Subject:** Auth.net  
**Follow Up Flag:** Follow up  
**Flag Status:** Red

Roy,

We recently had fraud issues with orders going to Ghana, with one large one going to Chicago. I looked on Auth.net's authorization settings for our account and noticed that they don't have an option for cardholder name verification, but have several options for address verification—that we aren't using.

Questions:

1. Are we submitting address info to Auth.net, along with the credit card info when authorizing orders?
2. If so, which address? Shipping? Billing? Both?
3. If not, what would it take to start doing so?
4. Do you have a contact at Auth.net?

At this point, we should at least take advantage of the security features they do have, like verifying billing address information.

Thanks.

-Gil

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